

Hejny Rentals, Inc.

Contractor, Lawn & Garden, and Party Equipment Rentals
1829 White Bear Ave. - Maplewood, MN 55109
Phone: 651-770-3841 – Fax: 651-770-1725
www.hejnyrental.com

Delivery / Pick-up Policy

Delivery fees assume delivery will be made between 9am and 3pm. We cannot guarantee a specific delivery/pickup time. Additional delivery charges will apply for orders requiring delivery/pickup before and after our typical hours of operation. If you prefer you may pick-up and return your rental items to our warehouse to avoid paying delivery fees.

Delivery fees are based on distance and drive time of the delivery zip code from our warehouse. It includes round trip for delivery and round trip for pick-up for one truck. If additional trucks are required then additional fees apply.

For weekend events, we may deliver as early as Thursday. If you are scheduled for a Friday delivery, we may call you at the beginning of the week and move the delivery day up according to our workload or weather conditions.

Pickups scheduled for Monday may be pushed back to another day. Your flexibility is greatly appreciated. Keep in mind the safety of equipment is the customer's responsibility from time of delivery to the time of pickup.

Customer must be present when delivering and picking up. If the customer is not present at the time of delivery, it is assumed that the items were delivered correctly and therefore the customer is accepting full responsibility for all rental items. Please be available by phone during scheduled windows of delivery and pickup. If you experience difficulty in the operation of equipment or have concerns regarding items delivered, notify us at 651-770-3841 within 30 minutes of time of delivery so we can respond to your needs. If you do not make an attempt to contact us, no refund or allowance will be made.

All delivery prices are for delivery to ground level at the location that the truck can park in.

On the date of pick up, tables, chairs, and other rental items should be stacked, bagged, etc. in the same location and manner as when they were delivered. If the items are not broken down into stacks and ready for pick up where they were delivered, an additional charge will be assessed. A second delivery charge will apply if a driver is required to return for such items.

Need It. Rent It!