

Hejny Rentals, Inc.

Contractor, Lawn & Garden, and Party Equipment Rentals
1829 White Bear Ave. - Maplewood, MN 55109
Phone: 651-770-3841 – Fax: 651-770-1725
www.hejnyrental.com

General Rental Policies

Rental Period

Minimum = 2 hours, 4 hours, or 3 days depending on equipment

Hourly = Items that have a 2 hour minimum may have an hourly rate thereafter.

Day Rate = 24 Hours

Week Rate = 7 Consecutive days to the same time

4 Week Rate = 4 Consecutive weeks to the same time

RENT CHARGED FOR ALL TIME OUT

For you to get the best value for your money, return all items on or before the date and time DUE IN on your rental contract.

Identification

A valid MN driver's license is required for ALL rentals. A current utility bill or major credit card may be required as a second form of identification. New customers or inactive customers must pay with a bank credit card or bank check card.

Insurance

Proof of insurance is required for vehicles towing trailers, tow dollies, and for truck rentals.

Payment

Required at time rental item is picked up. If driver's license does not show a local address, payment by credit card may be required (excluding open account customers). We accept Visa, Master Card, Discover, and American Express.

Credit Card or Check Card Refunds

Credits are issued from our store promptly although refunds may take up to 2 weeks depending on the issuing bank of your credit or check card.

Deposit

Deposits vary per item. Deposit refunded on return of rental item.

Need It. Rent It!

Reservations

Reservations are welcome! A reservation deposit may be required. Due to the number of reservations we receive, we require: 1) a 30 day notice for party order cancellations or changes, 2) a 2 day notice for equipment order cancellations, 3) a 2 day notice for Bobcat and Boomlift cancellations, and 4) a 1 week notice for truck reservation or enclosed trailer cancellations.

If a 30 day cancellation notice is not given for party orders, the cancellation charge is 75% of the order total. If a 2 day notice is not given for equipment orders the cancellation charge is 75% of the order total. The cancellation charge for trucks or enclosed trailers is equal to the rental charge.

Metered Equipment

Rates for rental items equipped with hour meters are based on 8 hours per day, 40 hours per week, and 160 hours per month. Additional usage will be charged accordingly.

Damage Waiver

A percentage of the rental rate will automatically be charged for damage waiver unless declined on rental contract at time of pick-up. The damage waiver is 8.99%.

Availability

Please call for item availability or visit or submit a quote request on our web site.

Pricing

Prices are subject to change. Please call for price quotes. All rental charges are for time out, whether used or not. If you encounter any operational problems, call 651-770-3841 immediately. No credits or adjustments will be made for items found defective unless we are notified within one half hour of occurrence.

Delivery & Pickup

Delivery and pickup are available at reasonable rates. Please call for the charge to your specific location. All rental items should be gathered in a single location convenient for pickup. If you prefer, you may pick up and return your rental items to our location.

Loading and Unloading

We will be happy to *help* you load and unload rented equipment, but we will *not* be held responsible for damage to vehicles.

Responsibility

Responsibility for rental items remains with the customer from delivery to return. All items should be secured and protected from the weather. Additional charges for replacements are made for missing or damaged items.

Need It. Rent It!